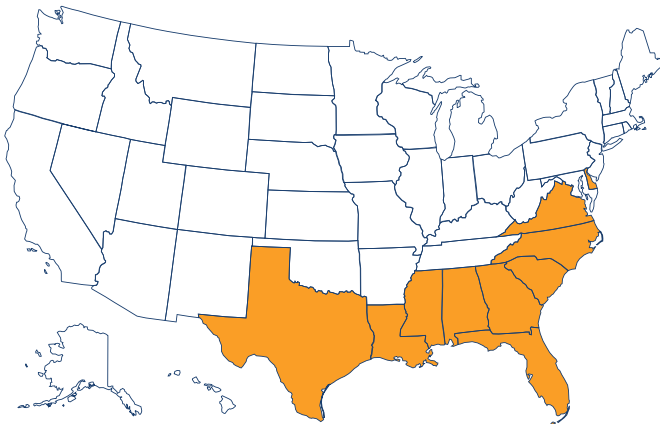


**WHAT IS ASPERA?** Aspera acts as an underwriting manager and offers Personal Lines solutions for coastal manufactured housing risks.

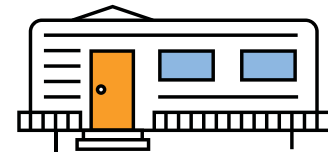
## WHERE DO YOU OFFER COVERAGE?



■ Personal Lines coverage available

## WHAT IS YOUR APPETITE?

We specialize in hard-to-insure Coastal Manufactured Housing along the Atlantic and Gulf coasts. We offer broad coverage, including Preferred, Select, and Wind- and Hail-Only forms, that can be tailored to your client's unique needs.



## How do I get appointed with Aspera?

1. Visit [www.asperains.com/become-appointed](http://www.asperains.com/become-appointed).
2. Complete and submit a producer questionnaire, and we'll deliver a producer agreement within 24 hours.
3. Review, sign, and return the agreement, along with your insurance licenses, E&O, and W9.
4. Get ready to make your hard-to-insure clients happy!

## How do I submit business to Aspera?

Our online quoting portal allows you to receive quotes in minutes, and we respond to inquiries in three hours or less.

## Who will I work with to quote and bind policies?

Within a day after you complete the appointment, we will introduce you to our expert team, who will provide your quotes and answer any questions.

## How responsive is your underwriting team?

In a word – **very!** Our underwriters working on your coastal manufactured home policies will respond within 3 hours!

## How do my clients pay their premiums?

We use an insured bill system called AsperaPay. We will email invoices directly to your clients after the policy is bound, giving them the flexibility to pay online or by mail via credit card, check, or bank account, and we automatically send you your monthly commission.

## What if I need help?

You can contact anyone on the Personal Lines team. We are committed to responding to our agents quickly – remember Aspera is located in Virginia, and we operate within the Eastern time zone.

## How do my clients submit a claim?

Our Claims page details procedures to submit a claim.

We make the hard-to-insure  
**easy to please**